

Assigning a Security Token to an Authorized User

If your Company uses ACH, Wire, Remote Deposit or Positive Pay Services, **All Authorized Users are required to login with a Security Token Code and provide a Security Token Code when submitting transactions.**

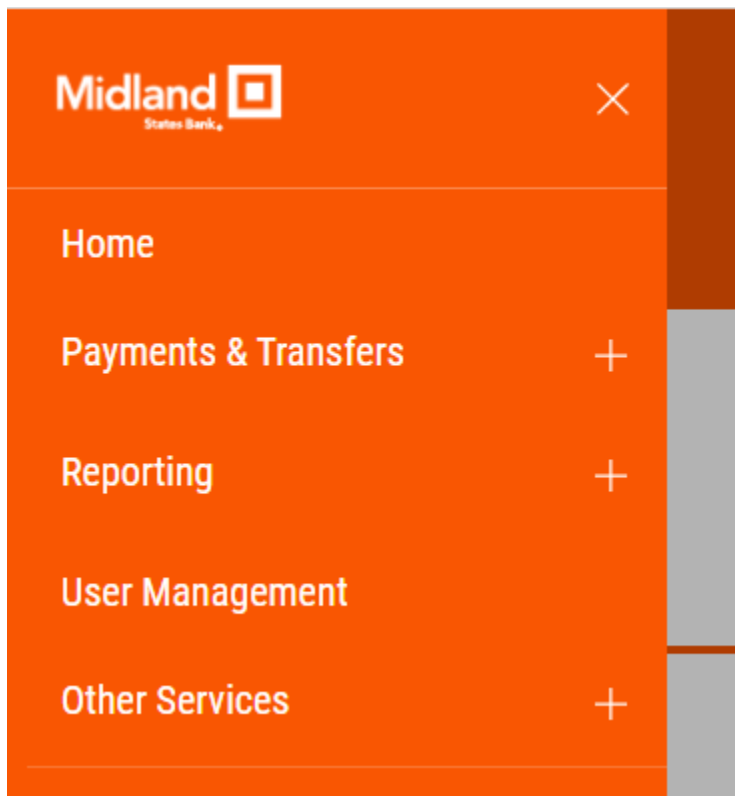
Primary Administrators will assign Security Tokens to Users.

- You will no longer need to contact the bank to manage Security Tokens for authorized Users.

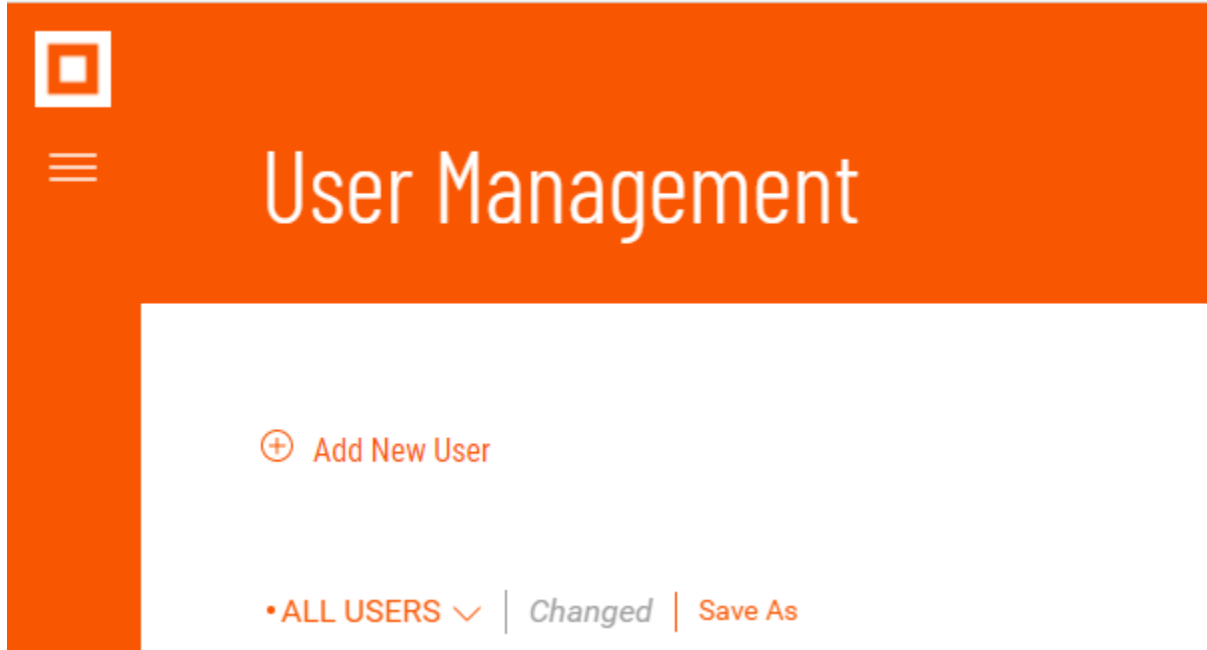
Follow the below steps to setup a User and assign a Security Token.

NOTE: The authorized User will need to download the Symantec, VIP Token App from the Google Play or Apple Store for their respective mobile device and provide the Credential ID to the Primary Administrator.

1. Click on User Management in the Left Navigation Pane



2. Add a New User or Modify an Existing



3. Follow the workflow that guides you through defining the User information permissioning, etc. See the User Management Quick Reference Guide for more details on managing authorized Users.

PASSWORD

PASSWORD

REPEAT NEW PASSWORD

- ✔ The password is required. Passwords are case sensitive.
- ✔ Password cannot contain Customer ID, or User ID.
- ✔ Password must be between 6 and 24 characters.
- ✔ The password fields must match.

USER SETTINGS

ENABLE DATE

USER TYPE

VIP TOKEN SETTINGS

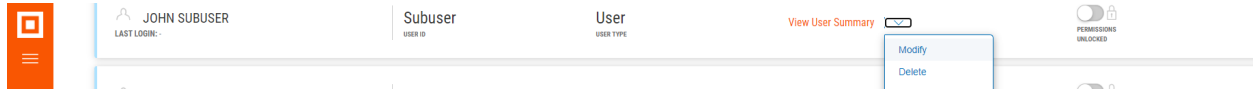
TOKEN SERIAL NUMBER [Modify](#)

ⓘ Token pending activation. The user will be asked to activate the token next time they are challenged.

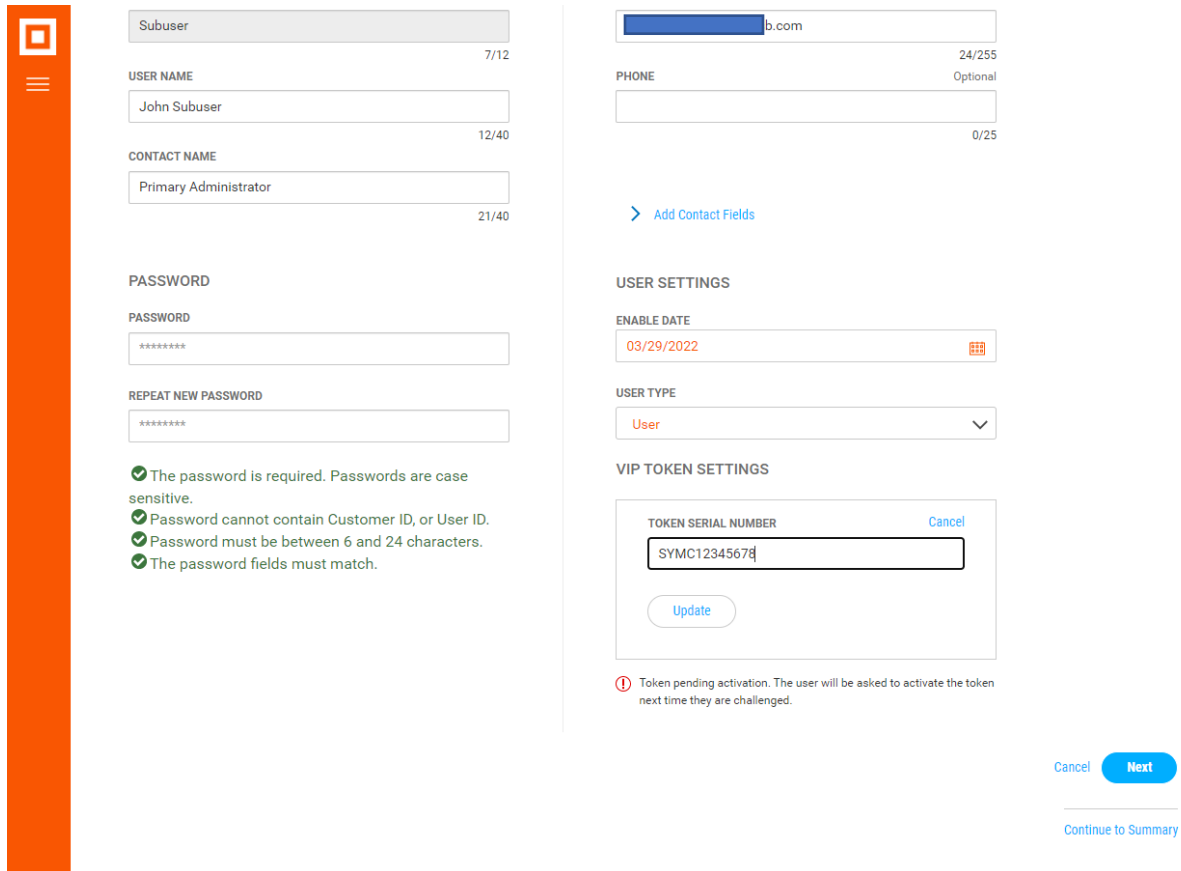
Cancel [Next](#)

[Continue to Summary](#)

- Once the User has been setup, go back to “Modify” the User to add the Token Serial Number.



- Enter the Token Serial Number Field VIP Token Settings and click “Update” to Save the Token Serial Number.



The screenshot shows a user modification form with the following sections:

- USER INFORMATION:**
 - Subuser (7/12)
 - USER NAME: John Subuser (12/40)
 - CONTACT NAME: Primary Administrator (21/40)
- PASSWORD:**
 - PASSWORD: [Redacted]
 - REPEAT NEW PASSWORD: [Redacted]
- NOTES:**
 - ✓ The password is required. Passwords are case sensitive.
 - ✓ Password cannot contain Customer ID, or User ID.
 - ✓ Password must be between 6 and 24 characters.
 - ✓ The password fields must match.
- USER SETTINGS:**
 - ENABLE DATE: 03/29/2022
 - USER TYPE: User
- VIP TOKEN SETTINGS:**
 - TOKEN SERIAL NUMBER: SYMC12345678
 - Update button

At the bottom right, there are buttons for "Cancel", "Next", and "Continue to Summary". A warning message states: "Token pending activation. The user will be asked to activate the token next time they are challenged."

- Click Next or Continue to Summary to continue to the next steps or to Save your changes.